

Click to verify





























open easily, but the handle will not move if you made a mistake.[10]If you have a left-right-left safe, then turn the dial counterclockwise when you put in the final number.Tip: Practice putting the combination into the lock while the door is open so you can get used to entering it. Advertisement 1Locate your safes model and serial numbers. If you have access to the instruction manual, look at the card on the back to locate all of the numbers. If you dont have the manual or lost the card with the information, look around the body of the safe near the hinge or on the side to locate the numbers printed on it. Write down the numbers you find so you can enter the information.[11] 2Type in your information on the SentrySafe website. Provide the model number, serial number, and your email address for the recovery website. If youre replacing a key for a dual lock system, you may also need the key number, which is printed on the key or the lock. Once you enter the information, confirm that you spelled everything correctly before clicking on the Continue to Next Steps button at the bottom of the page.[12]Tip: If you cannot find the codes or the website isnt working, you can call the Customer Care line at 1-800-828-1438 from Monday to Friday 7:30 AM - 5:00 PM CST.[13]3Pay for the replacement or processing fees. A lost combination has a \$30 USD processing fee while replacement keys cost \$30 or \$60 USD for a set of 2 or 4 respectively. Provide your credit card information to the website and confirm that everything is spelled correctly. Click the Submit button when youre finished to send your payment and complete the process.[14]You may also be charged for taxes depending on where you live.4Wait 7-10 days for your replacements to arrive. Whether you ordered new keys or needed a combination recovered, SentrySafe will take about 7-10 business to complete the request. The company will confirm the model and serial numbers and either send you an email with the factory combination or a set of new keys in the mail.[15]You can also order an expedited set of keys to be delivered the next day, but it costs \$50 USD for a set of 2.If you need to access your safe immediately, you may need to pick the lock if youre able. Advertisement Add New Question Question Will the safe lock me out if I put the wrong combination in 3 or more times in a row? It depends on who made the safe and what model the safe is. If you don't know, try looking in the manual for the safe or do a google search for the manual before you try. Ask a Question Advertisement Thanks Thanks Advertisement This article was co-authored by Robert Vallelunga and by wikiHow staff writer, Hunter Rising. Robert Vallelunga is a Locksmith and the Owner of ACME Locksmith in the Phoenix Metro Area. Robert has over 15 years of experience in the industry and specializes in working with automotive ignitions, locks, keys, and master key systems. Robert and the team at ACME are the #1 Rated Phoenix Locksmith Service and the Winner of the Better Business Bureau Ethics Award. Robert has his Residential & Commercial Contractors License and a Bachelor of Science in Electrical Engineering from Arizona State University. This article has been viewed 259,237 times. Co-authors: 4 Updated: December 5, 2024 Views:259,237 Categories: Locks and Keys PrintSend fan mail to authors Thanks to all authors for creating a page that has been read 259,237 times.

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